

Power Up With A Tech You Can Understand

# The **COMPUTER** Guy Magazine



## Can I Be Your Computer Guy?

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### Inside This Issue

Facebook is a social networking website. In case this does not make sense, let me help you. Facebook is a website that allows you to post (write on the internet) your thoughts, your pictures, your videos, as well as play games and seek out long lost friends, relatives and/or gain new friends. All of this is done with Facebook.

# Frustrated?

Call Me Today!  
414-852-9339

## REMOTE MANAGEMENT SERVICES

Let The Computer Guy relieve you of your frustrations by monitoring your computer and **preventing** potential problems **before** they become actual **problems**.

- Monitor AntiVirus/ AntiSpyware
- Microsoft Updates & History
- Update Popular Programs
- Monitor Your Backup
- Disk Defragmentation
- Disk Cleanup
- Registry Cleanup
- Temp File Removal

In this economy we need to watch where our money but at the same time, we cannot afford to be without our computers. Some of us use it for work, homework, and to store our memories in the form of pictures and DVD movies.

So why continue to pay high prices, terrible waiting times, and so-so service?

Call The Computer Guy today and start your remote service. The Computer Guy will do a FREE one-time diagnosis to determine how often we need to login to maintain your system effectively so as to minimize or eliminate your computer down time.

The Computer Guy will login at a time when you are not using your computer and complete a detailed maintenance check on your computer—very similar to

what you would receive when you take your car in for a tune up.

When the work is done you will receive via email a detailed list of what was done and any other potential problems that were eliminated at the time of service. After all, when you sit down at your computer, you want it to work and work fast.

### Remote Services Pricing:

\$15 a month with a 6 month contract of 1 time per month login.  
\$30 a month with a 6 month contract of 2 times per month login.  
\$10 a month for a 1 year contract of 1 time per month login.  
\$20 a month for a 1 year contract of 2 times per month login.

Price Subject to Change. Call for details.



TEL: 414.852.9339

EMAIL: JKSCOEN@GMAIL.COM

WWW.THECOMPUTERGUY-JOE.COM

TIME TO POWER UP WITH A

TECH YOU CAN UNDERSTAND

# A Note from:



## Greetings!

Sit down, relax, and emerge yourself into the depths of the computer this year by taking a couple of the Computer Guy classes at the Franklin Public Library.



If you have not taken a class before, you may want to as classes are very inexpensive and a VERY laid back environment which can make learning fun. This is not one of your typical computer classes. Everyone can benefit from any class.

So I encourage you to stop down at the Franklin Public Library and sign up. I look forward to meeting you and helping you enjoy your computer rather than be frustrated with it.

Joseph Schoen  
The Computer Guy  
414-852-9339  
jkschoen@gmail.com  
www.thecomputerguy-joe.com

# Websites to Know



www.thecomputerguy-joe.com  
For all your computer service needs



www.mcfls.org/franklin  
Franklin Public Library



www.booksforsoldiers.com  
Great website to help our Military

## Website of the Month



www.ehow.com

**eHow** is an online how-to guide with more than 1 million articles and 170,000 videos offering step-by-step instructions. eHow articles and videos are created by freelancers and cover a wide variety of topics organized into a hierarchy of categories. Any eHow user can leave comments or responses, but only contracted writers can contribute changes to articles. The writers work on a freelance basis, being paid by article.

Information provided from Wikipedia.org

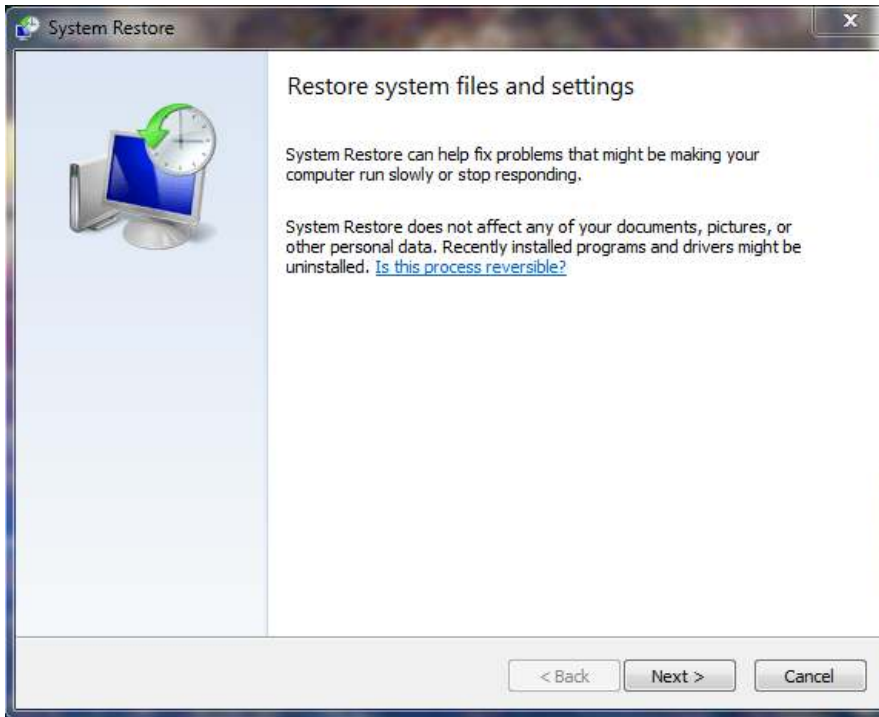
## Self Help Series — System Restore

### Using System Restore

Your computer has a pretty good fail safe built into Windows XP, Vista, & 7 and most beginners don't realize, or fear doing it, called the System Restore. With this tool, if you have any problems such as slow downs, programs not working correctly, constant error messages, ESPECIALLY after an update or new device has been installed, you may want to give this a try. It is easy enough to do and more importantly it is FREE.

To access the system restore in Windows XP, Vista or Windows 7:

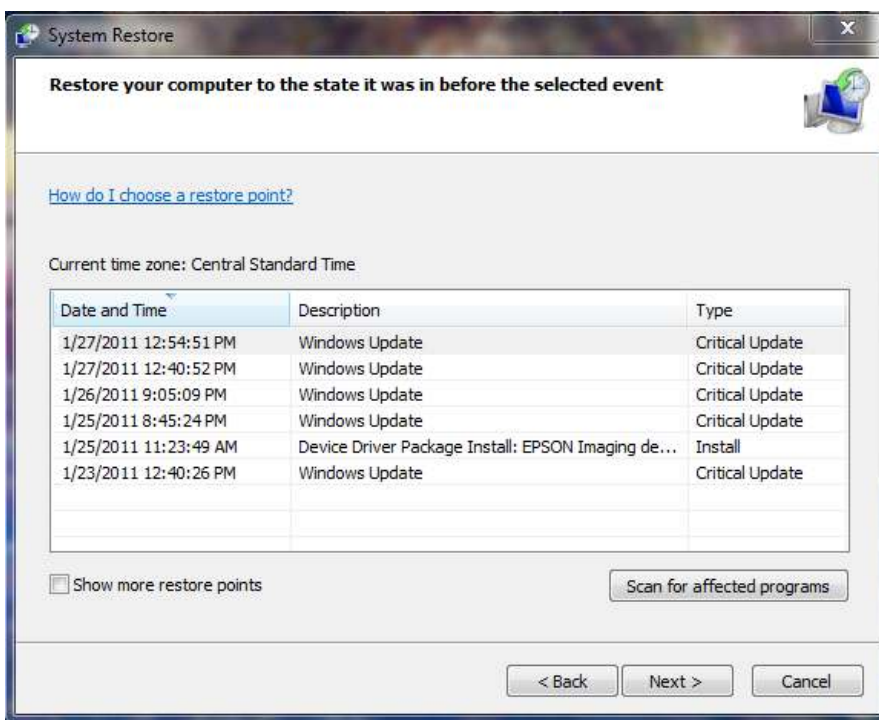
1. Left click once on start (or the Microsoft Globe) in the lower left corner of your screen.
2. Left click once on All Programs
3. Left click once on Accessories
4. Left click once on System Tools
5. Left click once on System Restore



Upon completing step 5 on the previous page, you will get the following window. This example is of Windows 7 system restore. The process for previous version may differ slightly.

All changes can be undone in case it does NOT fix the problem.

Click Next to continue.

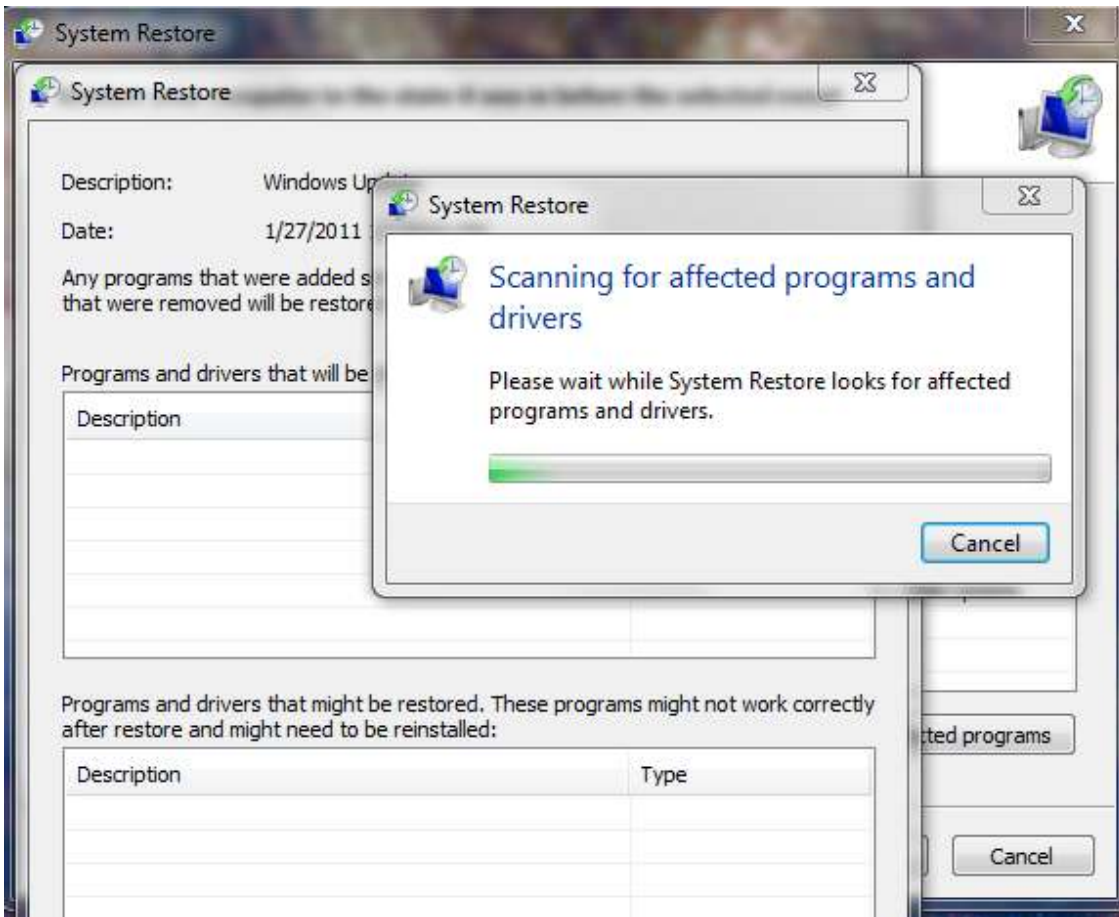


On this screen are your restore options. Basically, what date do you want to go back too. You can simply left click on any of the dates and click Next to continue.

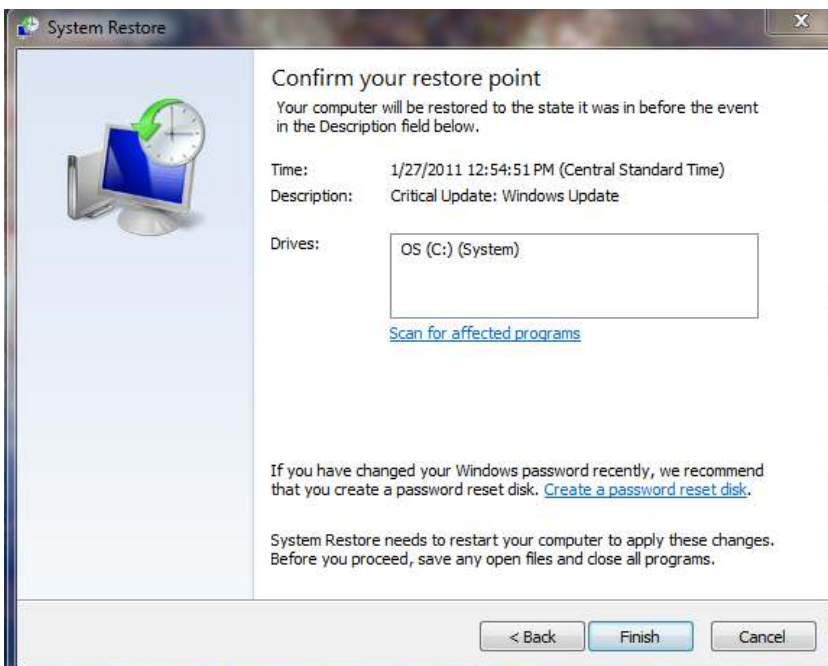
Other options on this page are as follows:

- Show more dates—which will do exactly as it states. Depending on how long you have had the problems depends on how far you need to go back.
- Scan for effected programs—which will help determine what other programs may be

effected. For example, if you have installed a program and you restore your computer to an earlier date that program may be removed. Documents, Pictures, Videos, Music SHOULD NOT be affected but you never know so please make sure (if possible) you have a backup.



The above screen shot is the window that will be shown if you are scanning for affected programs. Once this scan is complete, the affected programs will be listed (if any). You will then have to decide if you should do the system restore or if you should call The Computer Guy. Once you have made that decision, you can click close and then cancel. If you wish to proceed, click Close and then next.



This is the last screen before the process begins. This is simply a review screen. You will need to click Finish to complete.

Once you have clicked Finish, your computer will start the process. Depending on the number of changes depends on how long this process will take. Please do not interrupt this process. Your computer will shut down and restart when complete. You will also get a message telling you whether your restore has been successful or not. If it has been successful, your computer should be running smoothly once more. If it was not successful, than you might need to call The Computer Guy.

# Facebook



**Facebook** is a social networking website launched in February 2004 that is operated and privately owned by Facebook, Inc., with more than 500 million active users in July 2010. Users can add people as friends and send them messages, and update their personal profiles to notify friends about themselves. Additionally, users can join networks organized by workplace, school, or college. The website's name stems from the colloquial name of books given to students at the start of the academic year by university administrations in the

US with the intention of helping students to get to know each other better. Facebook allows anyone who declares themselves to be aged 13 or older to become a member of the website.

Facebook is (as mentioned above) a social networking website. In case this does not make sense, let me help you. Facebook is a website that allows you to post (write on the internet) your thoughts, your pictures, your videos, as well as play games and seek out long lost friends, relatives and/or gain new friends. All of this is done with Facebook.



One of the biggest criticisms of Facebook is about the privacy. I would like you to take a quick peak at what privacy actually means.

## pri·va·cy

[*prahy-vuh-see*; *Brit. also priv-uh-see*]

—*noun, plural* -cies.

1. the state of being private; retirement or seclusion.
2. the state of being free from intrusion or disturbance in one's private life or affairs: *the right to privacy*.
3. secrecy.
4. *Archaic* . a private place.

Now, knowing that this is the internet; knowing what privacy means; I beg to ask the question, is it really possible to be private on the internet?

# Top 10 No—No's

## 10. Personal Conversations

On Facebook, users can send personal messages or post notes, images or videos to another user's wall. The wall is there for all to see, while messages are between the sender and the receiver, just like an e-mail. Personal and private matters should never be shared on your wall. You wouldn't go around with a bullhorn announcing a private issue to the world, and the same thing goes on the Internet. This falls under the nebulous world of social networking etiquette. There is no official handbook for this sort of thing, but use your best judgment. If it's not something you'd feel comfortable sharing in person with extended family, acquaintances, work colleagues or strangers, then you shouldn't share it on your Facebook wall.

**DO—Send the person an IM (instant message) instead. This is just like email, no one but the recipient will be able to view it. (Theory)**

## 9. Social Plans

Sharing your social plans for everybody to see isn't a good idea. Unless you're planning a big party and inviting all the users you're connected to, it will only make your other friends feel left out. There are also some security issues at stake here. Imagine a scenario where a jealous ex-husband/ wife knows that you're meeting a new date out that night. What's to keep the ex from showing up and causing a scene or even potentially getting upset or violent? Nothing, that's what. If you're planning a party or an outing with a group of friends, send a personal "e-vite" for their eyes only and nobody is the wiser. If you're trying to cast a wide net by throwing out an idea for a social outing, just remember that anyone who has access to your profile sees it.



**DO—If this is for business GREAT. If this is personal not so great. Consider sending an IM or Email.**

## 8. Linking Sites

With 51 percent of social network users taking advantage of more than one site, there's bound to be some crossover from one to the other, especially if you have the sites linked. You may post something you find innocuous on Facebook, but then it's linked to your LinkedIn work profile and you've put your job at risk. If you link your various profiles together, be aware that what you post in one world is available to the others. In 2009, a case of an employee caught lying on Facebook hit the news. The employee asked off for a weekend shift because he was ill and then posted pictures on his

Facebook profile of himself at a party that same weekend. The news got back to his employer easily enough and he was fired. So if you choose to link your profiles, it's no longer a "personal life" and "work life" scenario.

## 7. Company Information

You may be dying to tell the world about your new work promotion, but if it's news that could be advantageous to one of your company's competitors, then it's not something you should share. News of a planned expansion or a big project role and anything else about your workplace should be kept private. Sophos, a security software company, found that 63 percent of companies were afraid of what their employees were choosing to share on social networking sites. If you want to message it out, be selective and send private e-mails. Many companies are so serious about not being included in social networking sites that they forbid employees from using sites like Facebook at work. Some IT departments even filter the URLs and block access to these sites altogether so employees aren't tempted to log on.

## 6. Photos of Family & Friends

Social networking sites are a common place for people to share pictures of their families, but if you're one of the 40 percent of users ***who don't restrict access to your profile***, then those pictures are there for everyone to see. It's a sad fact, but there are a lot of predators who use the Internet to stalk their prey. If you post pictures of your family and couple that with information like, "my husband is out of town this weekend" or "little Johnny is old enough to stay at home by himself now," then your children's safety could be at risk. Nobody ever thinks it will happen to them until it does, so safety first is a good default mode when using social networking sites. Just like with other private matters, send family photos only to a select group of trusted friends and colleagues who you know won't share them.



## 5. Your Address and Phone Number

File this one under security risk. If you share your address and phone number on a social networking site, you open yourself up to threats of identity theft and other personal dangers like burglaries. If you post that you're going on vacation and you have your address posted, then everyone knows you have an empty house. Identity thieves could pay a visit to your mailbox and open up a credit card in your name. Burglars could rid your home of anything of value. Even just posting your phone number gives people with Internet savvy easy access to your address. Reverse lookup services can supply anyone with your home address if you can provide the phone number.

## 4. Personal Finance Information

You would think that nobody would share things like where they do their banking or what their stock portfolio looks like, but it happens. Especially with all the headlines of banks going bankrupt and stock prices plummeting during the 2008/2009 recession, it's easy for an innocent Facebook comment to reveal too much about your personal finances. Consider this scenario: You're posting to a long thread on a friend's wall about the bank crisis. You say something along the lines of, "We don't need to worry because we bank with a teacher's credit union," or even, "We put all our money into blue chip stocks and plan to ride it out." Again, if you're one of the 40 percent who allow open access to your profile, then suddenly identity thieves know where you bank and where you have the bulk of your investments. It's easy to forget that what may seem like a harmless comment on a Facebook wall could reveal a great deal about your personal finances. It's best to avoid that kind of talk altogether.



## 3. Your Password

This one really seems like a no-brainer, but if it didn't happen, then Facebook probably wouldn't feel the need to list it in the No. 1 slot on its list of things you shouldn't share. Even sharing the password with a friend so he or she can log on and check something for you can be a risk. This is especially true with couples who feel like there's enough trust to share these kinds of things. Here's another scenario for you: You give your boyfriend your Facebook password because he wants to help you upload some vacation photos. A couple of months later, the relationship sours, he turns into a not-so-nice guy and then there's a person out there who doesn't like you and has your login information. Time to cancel your account and get a new one. If you'd have kept that information private to begin with, you could simply move on with your life. Now you have a compromised profile, and if you link to other sites or profiles, all that information is at risk as well. Keep your password to yourself, no matter what, and you never have to worry about it.

## 2. Password Hints

If your first pet's name was Francis, don't share that information on your Facebook page. Most Web sites that contain secure personal information require a password also have at least one password hint in case you forget. It typically goes like this: You sign up for something like online banking and you get a login and password and then choose a security question for when you forget your password. What's the name of your first pet? What's your mother's maiden name? What was your high school mascot? What's the name of the first street you lived on? Including any of these details on a Facebook wall or status update may not seem like a big deal, but it could provide an identity thief with the last piece of the puzzle needed to hack into your bank account. Think before you post anything that could compromise this information.

# 1. Anything You Don't Want Shared

You can select all the privacy settings you want on social networking sites, but the fact is, if you post it, it has the potential to be seen by someone you don't want seeing it. You know all those fun Facebook applications, quizzes and polls you can't help but fill out? A study performed by the University of Virginia found that of the top 150 applications on Facebook, 90 percent were given access to information they didn't need in order for the app to function. So when you sign up to find out what sitcom star you most identify with, the makers of that poll now have access to your personal information. It's anybody's guess where it goes from there. Social networking is all about sharing, so something you think is in confidence can easily be shared and then shared again, and before you know it, someone you don't even know has access to something private. "When in doubt, leave it out" is a good motto to follow. And always remember that anything you share has the potential to be leaked in some way.

Want to learn more about Facebook? Than sign up for the class which is coming up in March. See below for more details.

## Facebook Signup

If you do not have an account and would like to take the Facebook—How to Use class, PLEASE take this one first or create an account on your own. This class may not take the full two hours.

**Level—** Beginner  
**Cost—** \$5  
**Days—** Tuesday  
**Dates—** Mar. 8th @ 1pm—3pm  
**OR**  
**Days—** Mon.  
**Dates—** Mar. 14th @ 6pm—8pm



## Facebook How to Use

**MUST HAVE A FACEBOOK ACCOUNT TO TAKE THIS CLASS.** In this class we will cover the ins and outs of using the social networking site called Facebook. Learn more about protecting yourself and being able to actually using facebook safely.

**Level—** Beginner  
**Cost—** \$5  
**Days—** Thursday  
**Dates—** Mar. 10th @ 1pm—3pm  
**OR**  
**Days—** Wednesday  
**Dates—** Mar. 16th @ 6pm—8pm

# Franklin Public Library Computer Classes

## For Adults—February 2011

### PLEASE NOTICE:

- All classes are taught at the Franklin Public Library
- Please pay in advance with check or cash
- Please make payment payable to Friends of the Franklin Public Library

Franklin Public Library  
9151 W Loomis Road  
Franklin, WI 53132-9601  
(414)425-8214

### Open Computer Lab

If you have taken a class from The Computer Guy in the past, feel free to come in (spots are first come first serve) and start working on your own project. The advantage is The Computer Guy will be in the lab with you in case you have any questions. Need to work on something from class? Come on in and sit down and start working. Common Application ONLY (i.e. Word, Excel, PowerPoint, Gmail).

**Level—** Any—FIRST COME FIRST SERVE.  
**Cost—** FREE—Sponsored by The Computer Guy  
**Days—** Thursdays  
**Dates—** Jan. 6,13, 20, 27, Feb. 3, 10, 17 & 24th @10:15am—12:15pm



### Which Level Is Right For Me?

#### Level am I?:

Any	No skills required
Absolute Beginner	No skills required
Beginner	Must know how to operate a mouse/ keyboard basics
Advanced	Must have basic knowledge of a computer especially with navigation

### Computers for Beginners

Using Windows 7 with referrals back to Windows XP

In this class we will start at the beginning with basic computer operations such as turning on/ off the computer, navigating through the computer, opening & closing programs, basics of the internet and more. This is a 4 day hands on class. Handouts will be provided so you spend more time practicing and less time writing.

**Level—** Absolute Beginner/ Beginner  
**Class Cost—** \$20  
**Days—** Mon. & Wed.  
**Dates—** Feb. 7, 9, 14, 16th @ 1pm-3pm  
**OR**  
**Days—** Tues. & Thurs.  
**Dates—** Feb. 8, 10, 15, 17th @ 6pm-8pm

**Maximum Per Class is only 12. Please sign up early to ensure enrollment.**

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(414)425-8214

### The Class of FREE

Lecture Class

In this class, I will show you and give you a DVD that contains all worth while programs that are FREE.

**Level—** All Levels (Lecture)  
**Cost—** \$5  
**Days—** Tuesday  
**Dates—** Feb. 1st @ 1pm—3pm  
**OR**  
**Days—** Wednesday  
**Dates—** Feb. 2nd @ 6pm—8pm

### Windows 7 Basics

This is a 2 day beginner computer class for adults to learn how to navigate, open programs, close programs, create folders, move folders and other basic computer tips for Windows 7, the latest operating system. Handouts will be provided so you spend less time writing and more time practicing.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Mon. & Wed.  
**Dates—** Feb. 21 & 23rd @ 6pm—8pm  
**OR**  
**Days—** Tues. & Thurs.  
**Dates—** Feb. 22 & 24th @ 1pm—3pm

### Digital Camera 1

Learn how to use your camera

In this hands-on class we will explore the features on our camera and how to use them in everyday life.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** Feb. 8 & 10th @ 1pm—3pm

### Digital Camera 2

How to Get the Images Off your camera and more.

Once you take all those wonderful pictures, what do you or can you do with them. Explore the possibilities as we show you what you can do.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** Feb. 15 & 17th @ 1pm—3pm

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Classes are Sponsored By:

**Friends of the Franklin Public Library**

Interested in joining or finding out more?  
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(414)425-8214

### Open Office Text Document

Now is your opportunity to learn the counter part to Microsoft Office. This program is absolutely FREE and does all the basics that Microsoft Word can do. In this two day hands on class, we will cover all of the basics this program can do.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** Mar. 1st & 3rd @ 1pm—3pm  
**OR**  
**Days—** Mon. & Wed.  
**Dates—** Mar. 7 & 9th @ 6pm—8pm



### Open Office Spread Sheets

Now is your opportunity to learn the counter part to Microsoft Office. This program is absolutely FREE and does all the basics that Microsoft Excel can do. In this four day hands on class, we will cover all of the basics this program can do.



**Level—** Beginner  
**Cost—** \$20  
**Days—** Tues. & Thurs.  
**Dates—** Mar. 22, 24, 29 & 31st @ 6pm—8pm  
**OR**  
**Days—** Mon. & Wed.  
**Dates—** Mar. 21, 23, 28 & 30th @ 1pm—3pm

### Photoscape

You have heard of Google's Picasa, but have you ever heard of Photoscape? It is yet another FREE powerful photo manipulation program similar to Picasa with more tools so you can really play with your images. In this hands on class you will learn some of the basic tools and how to use them to make your pictures look the best they can.

**Level—** Beginner/ Advanced  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** Mar. 8 & 10th @ 6pm—8pm

### Facebook Signup

If you do not have an account and would like to take the Facebook—How to Use class, PLEASE take this one first or create an account on your own. This class may not take the full two hours.

**Level—** Beginner  
**Cost—** \$5  
**Days—** Tuesday  
**Dates—** Mar. 8th @ 1pm—3pm  
**OR**  
**Days—** Mon.  
**Dates—** Mar. 14th @ 6pm—8pm

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### Facebook How to Use

**MUST HAVE A FACEBOOK ACCOUNT TO TAKE THIS CLASS.** In this class we will cover the ins and outs of using the social networking site called Facebook. Learn more about protecting yourself and being able to actually using facebook safely.

**Level—** Beginner  
**Cost—** \$5  
**Days—** Thursday  
**Dates—** Mar. 10th @ 1pm—3pm  
**OR**  
**Days—** Wednesday  
**Dates—** Mar. 16th @ 6pm—8pm

### Picasa

In this class we are going to cover the FREE program called Picasa which is a photo manipulation program designed by none other than Google. This is a great way to organize, manipulate, print and share your photos.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** Mar. 15 & 17th @ 6pm—8pm  
**OR**  
**Days—** Mon. & Wed.  
**Dates—** Mar. 14 & 16th @ 1pm—3pm

### Genealogy

You have requested the class and here it is for the first time ever! In this two hour class we will show you show you the sites, give you the tools, warn you of potential pitfalls and answer any of your genealogy questions.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Wed.  
**Dates—** Mar. 23rd @ 6pm—8pm



### Which Level Is Right For Me?

#### Level am I?:

Any	No skills required
Absolute Beginner	No skills required
Beginner	Must know how to operate a mouse/ keyboard basics
Advanced	Must have basic knowledge of a computer especially with navigation

**Maximum Per Class is only 12. Please sign up early to ensure enrollment.**

# Franklin Public Library Computer Classes

## For Adults—April 2011

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Franklin Public Library  
9151 W Loomis Road  
Franklin, WI 53132-9601  
(414)425-8214

### Microsoft Word 2010

Learn how to make letters, cut, copy & paste commands and much, much more in this 2 day, hands on class. Detailed handouts are provided.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Mon. & Wed.  
**Dates—** April 4 & 6th @ 1pm—3pm  
**OR**  
**Days—** Tues. & Thurs.  
**Dates—** April 5 & 7th @ 6pm—8pm



### Digital Camera 1

Learn how to use your camera

In this hands-on class we will explore the features on our camera and how to use them in everyday life.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** April 4 & 6th @ 6pm—8pm

### Digital Camera 2

How to Get the Images Off your camera and more.

Once you take all those wonderful pictures, what do you or can you do with them. Explore the possibilities as we show you what you can do.

**Level—** Beginner  
**Cost—** \$10  
**Days—** Tues. & Thurs.  
**Dates—** April 18 & 20th @ 10:15am—12:15pm

### Intermediate Word 2010

In this class we will go more in depth into topics such as Tabs, Indents, Breaks, Clip Art and Labels.

**Level—** Advanced or taken Basic Word Class  
**Cost—** \$10  
**Days—** Mon. & Wed.  
**Dates—** April 11 & 13th @ 1pm—3pm  
**OR**  
**Days—** Tues. & Thurs.  
**Dates—** April 12 & 14th @ 6pm—8pm



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## For Adults—April 2011

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Franklin, WI 53132-9601  
(414)425-8214

### Basic Computer Maintenance

Using Windows 7

Your computer is like a car; certain maintenance should be done on a regular basis in order to make sure your computer keeps working for as long as you want it to. In this class I will give you a CD with the programs and instructions on what you should be doing.

**Level—** Advanced

**Cost—** \$10

**Days—** Mon. & Wed.

**Dates—** April 18 & 20th @ 1pm—3pm  
**OR**

**Days—** Tues. & Thurs.

**Dates—** April 19 & 21st @ 6pm—8pm



### Which Level Is Right For Me?

#### Level am I?:

Any	No skills required
Absolute Beginner	No skills required
Beginner	Must know how to operate a mouse/ keyboard basics
Advanced	Must have basic knowledge of a computer especially with navigation

**Maximum Per Class is only 12. Please sign up early to ensure enrollment.**

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Interested in joining or finding out more?  
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## Did You Know?



*"Honestly, dad. I can't keep coming in here every 5 minutes to help you with your computer. From now on I'll be charging you \$3.00 per minute."*

**Where did Google get its name?**

As Larry Page, the co-founder of Google.com narrates:

"Lucas Pereira: 'You idiots, you **spelled [Googol] wrong!**'

But this was good, because google.com was available and googol.com was not. Now most people spell 'Googol' 'Google', so it worked out OK in the end."

## FREE Software Spotlight



**OpenOffice.org**

**Open Office**  
**[www.openoffice.org](http://www.openoffice.org)**

A credible rival to MS Office, OpenOffice.org includes powerful applications for making text documents, spreadsheets, presentations, diagrams, and

databases, as well as HTML and XML documents. Not only does it let you edit basic documents, such as letters and faxes, it also handles equations and complex and multipart documents with bibliographies, reference tables, and indexes.

The interface is similar to that of MS Office, and even advanced Office users will find almost everything they're used to: templates, collaborative features (versions, recording changes), macros, and even a programming language. OOo, as it's known, lets you open and save documents in formats as diverse as MS Office formats, PDF, HTML, and XML. It can also import files from those formats, as well as WordPerfect and others. However, it normally saves files in the open-standard Oasis Open-Document XML format, for maximum compatibility with other applications.

# simplifying COMPUTERS

SOLUTIONS FOR YOU AND YOUR FAMILY



## SERVICES AVAILABLE

### GENERAL IN-HOME SERVICE

- No more lugging around your computer equipment, waiting 2 weeks or paying high prices. I will come out to you at your convenience and fix it that day/night.

### SYSTEM CHECKS

- Is your system running the way it should be? Are you protected? Are your pictures and music being backed up? If you are unsure—give me a call. I can help.

### CLASSES

- The Computer Guy now offers classes day and night at the Franklin Public Library or in the comfort of your own home.



## SOLUTIONS FOR YOUR FAMILY

If you are having computer problems; (software or hardware) don't wait until it is too late. Call The Computer Guy today! Now serving Milwaukee, Waukesha & Racine Counties with great in-home service at a price you cannot afford to pass up.

- General Support
- Diagnosis/ Troubleshooting
- Slow PC/ Laptop
- Problem with Printers
- Software issues
- Hardware issues
- Virus/ Spyware
- Backup
- Networking
- New Setup
- Helping Make a Purchase
- Any Computer Problem!

Name Of Company	Per Hour	Trip Charge
Best Buy—Geek Squad	\$299	NA
DK Computer Systems	\$45	\$25
The Computer Guy	\$30	FREE

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TECH YOU CAN UNDERSTAND