

Power Up With A Tech You Can Understand

The **COMPUTER** Guy Magazine

A Magazine for Beginners
Sept. 2010



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Basic Computer Maintenance Tips

Daily, Weekly, Monthly & Yearly Tasks

Pages 6-8

Your computer is very similar to a car and just like that car, you should do basic maintenance on a regular basis to make sure you are keeping your machine "well oiled". In this two day class, we will be going over the basic maintenance that you should be doing with your computer to keep it going as long as possible in your home or small business.

Frustrated?

Call Me Today!
414-852-9339

NOW OFFERING REMOTE MANAGEMENT SERVICES

Let The Computer Guy relieve you of your frustrations by monitoring your computer and **preventing** potential problems **before** they become actual problems.

- Monitor AntiVirus/ AntiSpyware
- Microsoft Updates & History
- Update Popular Programs
- Monitor Your Backup
- Disk Defragmentation
- Disk Cleanup
- Registry Cleanup
- Temp File Removal

In this economy we need to watch where our money but at the same time, we cannot afford to be without our computers. Some of us use it for work, homework, and to store our memories in the form of pictures and DVD movies.

So why continue to pay high prices, terrible waiting times, and so-so service?

Call The Computer Guy today and start your remote service. The Computer Guy will do a FREE one-time diagnosis to determine how often we need to login to maintain your system effectively so as to minimize or eliminate your computer down time.

The Computer Guy will login at a time when you are not using your computer and complete a detailed maintenance check on your computer—very similar to

what you would receive when you take your car in for a tune up.

When the work is done you will receive via email a detailed list of what was done and any other potential problems that were eliminated at the time of service. After all, when you sit down at your computer, you want it to work and work fast.

Remote Services Pricing:

\$15 a month with a 6 month contract of 1 time per month login.
\$30 a month with a 6 month contract of 2 times per month login.
\$10 a month for a 1 year contract of 1 time per month login.
\$20 a month for a 1 year contract of 2 times per month login.

Price Subject to Change. Call for details.



TEL: 414.852.9339

EMAIL: JKSCOEN@GMAIL.COM

WWW.THECOMPUTERGUY-JOE.COM

TIME TO POWER UP WITH A

TECH YOU CAN UNDERSTAND

A Note from:



Welcome to another season with The Computer Guy and the Franklin Public Library. I thought I would take this opportunity to introduce myself and my business to you or for some of you, reintroduce myself.

I have been teaching in Franklin for about 10 years or so. I had to take some time off, but now I am back with more experience, more stories and more classes. And thanks to the Friends of the Franklin

Public Library & The Franklin Public Library itself, I can now do it with an extremely low price of only \$5 a class.

I have also decided to quit my full-time job of being a Toshiba & HP authorized warranty tech to run my own business of teaching and helping you fix your computer problems at a VERY reasonable price.

If you need any computer help, please let me know either by email or phone. If I don't answer, please leave a message as I may be teaching a class or helping someone else.

Thank You

Joseph Schoen
The Computer Guy

Websites to Know



www.thecomputerguy-joe.com
For all your computer service needs



www.mcfls.org/franklin
Franklin Public Library



www.download.com
Great website for your software needs

Computer Class Spotlight



The Class of FREE!

This is a one day class. Class cost is \$5. Please register with the Franklin Public Library. In this class we will cover all the tools that you can use on your computer that are FREE and USEFUL for you and your computer with no fear of rogue virus or malicious spyware that comes along with most things. This is a lecture class with detailed handouts and a CD containing all the programs for you to try at your will.



Just the CD is worth \$5 by itself!

The Class of FREE Software Oct 5	1pm—3pm	\$5
The Class of FREE Software Oct 7	6pm—8pm	\$5

Website of the Month

www.thinkgeek.com

By no means do I consider myself, nor will I, a computer geek. I am simply a man who knows more than the average person about computers. However, this website has entertained me with all of the “Geek Toys” they have on the website. From t-shirts to toys to electronic gadgets. If you have a “geek” in the family—this website may give you a couple of gift ideas.



Self Help Series

Fixing Your Own Internet Issues

You know when you are infected with a virus or malware because your computer is just not acting the way it did yesterday. Here are some easy remedies to get you back on the internet:

Symptom - No Internet Connection

This is very common but it could be one of three potential problems. It could be your internet service, it could be your computers network card (hardware issue) or it could be and most likely is a virus.

The first step is to verify internet access. The easiest way to determine this is by using another computer. If one is working, then the internet itself is fine and you can now summarize that it is related to that specific computer. If you do not have another computer in the house to check with, you can also verify the lights on your DSL or cable modem box. It should have 3-4 solid lights and one light that is blinking. If you have more lights off than on or any that are solid red, you have a problem and it is NOT your computer. This would be your internet provider. This would require a phone call to your internet provider.

Internet Connection Good—Still No Internet

Now you have established that you should have an internet connection (or it is not your internet provider that is at fault), you need to attempt to see if this is a virus or hardware problem. You can do this by opening the command prompt. In case you are not familiar:

- In windows XP, go into start, than run. Type cmd in the new box that appears and hit enter on the keyboard. A new blank window appears. This window is called the dos screen with the command prompt. In windows vista and 7, go into start, then just type cmd into the search box. A black window will appear.
 - Now that you have the command prompt, type ping www.google.com - then hit enter on the keyboard.
1. Ping is exactly what it sounds like. We are sending a very small signal (data file) to another computer (google) and awaiting a response which will take milliseconds to complete. Your computer will send 4 and hopefully receive 4. If you do, internet is working, web browser is not which means your computer is infected. If you sent 4 but receive 0, chances are you will need to schedule an appointment with the computer guy.

Infected

Now that we have verified that it is an infection that is causing your problem, we need to remove the infection. Here are some basic things to try:

1. First a list of software you will need. This may mean you need to find a working computer with internet access. You will need
 - Malwarebytes - which can be downloaded for download.com. This program is great and free.
 - AVG- which can also be downloaded from download.com. This however is not as important and can wait until we get your computer back up and running.
2. Now you need to install Malwarebytes onto your computer. The install process should be straight forward. At the last screen it will ask if it should download the latest updates and launch the program. Don't be surprised if it gives you a error on the updates as you don't have a correctly working internet connection. Once the program is installed, than you will need to do a full system scan.
3. If for some reason, the program will not install or run, you may need to turn off your computer and start it up in safe mode.
 - To start your computer in safe mode. Turn off your computer. Turn computer back on and hit the f8 key multiple times or until you hear the computer beep at you. A black screen will come up with a list of options such as safe mode, safe mode with networking, safe mode with command prompt, etc. You want the first option - safe mode. Now you should be able to install and run Malwarebytes.
4. When Malwarebytes has completed, remove all threats and reboot your system. You are half way to fixing your own problem.
5. Once you start up the computer, you may notice some new popup windows stating that the computer can not load such and such file, this is normal as those are the infections that have been removed. To remove those, you might need to place a call to the computer guy.
6. Your computer should be loaded by now. Go ahead and try internet explorer. Is it working now? If so, great. I would update Malwarebytes and run another full scan just to be safe. Don't be surprised if it found more. You should also consider getting new or just getting an antivirus program such as AVG, AVAST, MICROSOFT SECURITY ESSENTIALS, just to name a few.

If it still isn't working, don't get scared just yet. We need to double check our internet settings within internet explorer. To do this please open internet explorer now.

1. Once internet explorer is open, go to tools, internet options. A new window will appear.
2. Now is a good time to delete your browsing history and temp internet files.
3. Go to the connections tab at the top and left click once.
4. Now find LAN settings and left click once.
5. Make sure the Automatic Detect Settings is checked. If it isn't than please check it now. Click Ok,
6. Click Ok again to close.
7. Restart Internet Explorer.

That should correct more Internet Explorer issues. If this does not solve your problem give The Computer Guy a call.

Basic Computer Maintenance

Your computer is very similar to a car and just like that car, you should do basic maintenance to make sure you are keeping your machine “well oiled”. In this two day class, we will be going over the basic maintenance that you should be doing with your computer to keep it going as long as possible in your home or small business. Here is a quick list of the Basic Maintenance you should be doing on a regular basis.

Special Note—Just like getting the flu shot, doing the basic maintenance does not mean your machine will not break at some point. HOWEVER, we are reducing the chance that something will happen with your machine.

Daily Maintenance



A typical external hard drive with a typical price of under \$150.

1. **Back Up**—If you have kids in school, use a digital camera, do finances, use outlook for your email, listen to music, or play videos you should be considering a back up system. You can use any type of back up system, but for the easiest sake you may want to consider an external hard drive (one time purchase) and download some FREE software from www.fbackup.com which will help you automate your back up schedule so you don't have to worry about it.
2. **AntiVirus Scans**—AntiVirus scans are VERY important if you value your personal information and your computer speed/ computer welfare. When a computer is infected you may notice several symptoms such as slowing down especially when on the internet, computer freezes, jerky mouse, slow boot up and many more. The usual fix by most big box stores is to restore your computer. The advantage is that it will definitely take care of your problem however the disadvantage is that you will lose all of your information. If you have a back up system in place, this would not be a problem. Most scans are done automatically so there is very little you need to do other than to make sure it is installed. This software can also be FREE, depending on where you look.

The nice thing about the daily maintenance is once it is setup—there should be no problems. You no longer need to do anything, it should all work on a schedule.

Weekly Maintenance

1. **Run your AntiSpyware/ AntiMalware Scans**—Next up is the everyday nuisances which can cause our internet connection to come to a screeching halt, cause our computer to slow down to a snails pace, cause our internet connection to seemingly disappear. This is something that is usually additional with the FREE software and sometimes comes with the full paid for versions. The best one that I can faithfully recommend to you is Malwarebytes which can be downloaded from www.download.com.
2. **Run Windows Updates**—As some of you may have heard me say in the past, Microsoft is more reactive than proactive. What this means is they have found a flaw in the software and is sending an update to correct the problem. If you do not do your updates, you can open yourself up to potential problems of personal security on your computer. This is something



For more information about this topic or others, please visit: www.thecomputerguy-joe.com
You can also take the full class which is offered through The Computer Guy but taught at the Franklin Public Library.

that should be running by itself and is set up when the computer is setup. Windows updates are not the only thing you should be doing, there are other common software updates especially the ones from a program called JAVA. Java is currently one of the most popular programming languages in use, and is widely used from application software to web applications. So, you will need to update this program as well.

3. **Reboot Your Computer**—Some of us leave our computers on all the time. Some of you wonder why and the answer is pretty simple. When I sit down I would like to use my computer. If I turn it on, I will have to wait for the boot up process, windows load process, the antivirus scans, windows updates, etc. I don't want to wait. So I have my computer set to do all of these tasks in the early mornings when I know I am not using my computer (like at 1-5am in the morning). However, I do reboot the computer every so often. Not as much as I probably should. You should turn it off any time you are leaving for the weekend, vacation, or any extended time when you are not going to use your computer. If you are worried about a lightning storm, please don't just turn off your computer equipment, unplug it from the wall. If you are worried about power outages, then turn off your equipment, but you don't necessarily need to unplug it.

Monthly Maintenance

1. **Remove TEMP files**— Over time, there are quite a few files that are stored on your computer that you are not using. These files can build up over time and eventually slow down your computer especially if you have an older computer system. Other files that build up are from your internet history, internet temp files, etc. and of course I have another great program to help assist you with this task which is called CCleaner. And of course, this is FREE and can be downloaded from www.download.com.
2. **Run Disk Clean Up**— After you have removed what you can, another program that you can use is the Windows Disk Clean Up. This can help clean up things like downloaded program files to temporary internet files, system temp files, recycling bin, and more.
3. **Run Disk Check**— Disk check is another monthly test that we should be running to check the over health of your hard disk before potential problems happen. Check Disk is a command on computers running Microsoft Windows operating systems that displays the file system integrity status of hard disks and can fix logical file system errors.
4. **Run Disk Defragmenter**—You should be running your disk defragmenter at least once a month for best computer performance. In fact, it is so important that Microsoft has made it apart of a regular scheduled task in Windows 7.



Bi-Yearly Maintenance

1. **Check your system (physically) for dust and dirt**— Your machine will collect lots of dust, hair, dirt, etc. through the time it is in your home. This can cause potential problems with your systems fans. Having a can of compressed air is not a terrible idea to help you spray out the fans every once in awhile. When spraying out the system fan, make sure the machine is off. If you are opening the computer case, make sure you touch something metal BEFORE opening the case. There are usually two or three system fans inside the computer case...sometimes 4.

Yearly Maintenance

1. **Remove Unused Programs**—Over time, you have added a lot of software to the machine. Sometimes you have had 2,3 or maybe even 4 printers with the same computer. Most of these programs aren't necessarily large where we would be concerned, but usually there are traces in the memory and in the start up file. This is where we notice a slow do in our computers start up process over time. So once a year, simply go through the Add/Remove Program list (in Windows XP) or in the Program List (in Windows 7) and remove any program you no longer use. **IF YOU ARE UNSURE DON'T REMOVE IT.**

General Maintenance

1. **Keep files off the Root Drive (Local Disk C:)**— You should be only saving your files in designated areas such as My Documents/ My Music/ My Videos/ My Pictures—or in Windows 7 Libraries. Saving it in any other area of the computer, those files may become lost.
2. **Avoid unplugging your machine (while it is on) from the wall**—If you computer is frozen and you are trying to shut it off—DO NOT UNPLUG it. This can be dangerous to your computer system. Instead, hold down the power button for about 10-30 seconds. The computer will turn itself off and will not damage your computer. Remember, always try to shut down using the windows Start menu or with the alt+ctrl+delete.
3. **If you are concerned about lightning**—If you are concerned about a power surge from a lightning storm unplug the machine from the wall.
4. **Have proper ventilation around your computer**—Your computer will heat up to above 100 degrees in a matter of seconds. This means there is a lot of hot air that needs to be expelled from the system. If you have your system inside a wooden cabinet the air has no where to go. Please make sure you have proper ventilation all around the computer including the back where the fans are trying to blow the air out of the computer.

Up Coming Computer Classes

Beginners Word 2007	Sept. 7 & 9	1pm—3pm	\$10
Windows 7 Basics	Sept 13 & 15	1pm—3pm	\$10
Beginners Publisher 2007	Sept 13 & 15	6pm—8pm	\$10
Beginners Publisher 2007	Sept 14 & 16	1pm—3pm	\$10
Beginners Power Point 2007	Sept 20 & 22	6pm—8pm	\$10
Beginners Power Point 2007	Sept 21 & 23	1pm—6pm	\$10
CD/DVD Burning Basics	Sept 21	6pm—8pm	\$5
CD/DVD Burning Basics	Sept 22	1pm—3pm	\$5
The Class of FREE Software	Oct 5	1pm—3pm	\$5
The Class of FREE Software	Oct 7	6pm—8pm	\$5
Digital Camera Basics	Oct 12 & 14	1pm—3pm	\$10
Digital Camera Basics	Oct 12 & 14	6pm—8pm	\$10
Digital Camera Basics 2	Oct 19 & 21	1pm—3pm	\$10
Digital Camera Basics 2	Oct 19 & 21	6pm—8pm	\$10

For questions about the class information please contact:

The Computer Guy
(414) 852-9339
jkschoen@gmail.com

For registration information please contact:

Franklin Public Library
(414) 425-8214

Franklin Public Library Computer Classes For Adults

PLEASE NOTICE:

- All classes are taught at the Franklin Public Library
- Please pay in advance with check or cash
- Please make payment payable to Friends of the Franklin Public Library

Franklin Public Library
9151 W Loomis Road
Franklin, WI 53132-9601
(414)425-8214

Computers for Beginners

Using Windows 7 with referrals back to Windows XP

In this class we will start at the beginning with basic computer operations such as turning on/ off the computer, navigating through the computer, opening & closing programs, basics of the internet and more. This is a 4 day hands on class. Handouts will be provided so you spend more time practicing and less time writing.

Level— Absolute Beginner/ Beginner
Class Cost— \$20
Days— Mon. & Wed.
Dates— Nov. 1, 3, 8 & 10th @ 1pm-3pm

Windows 7 Basics

This is a 2 day beginner computer class for adults to learn how to navigate, open programs, close programs, create folders, move folders and other basic computer tips for Windows 7, the latest operating system. Handouts will be provided so you spend less time writing and more time practicing.

Level— Beginner User
Cost— \$10
Days— Mon. & Wed.
Dates— Nov. 15 & 17 @ 1pm—3pm
OR
Days— Tues. & Thurs.
Dates— Nov. 16 & 18 @ 6pm—8pm

Digital Backup

Using Fbackup

Do you have music, videos or pictures on your computer that you don't want to lose? If you said yes, then I hope you have a backup plan to safe guard those valuable memories. In this two hour, hands-on class we will talk about the different ways you can backup so you don't have to worry.

Level— Beginner User
Class Cost— \$5
Day— Tues.
Dates— Nov. 9th @ 1pm-3pm

Surfing The Internet

If you have a computer, chances are you are going to surf the internet. But do you really know how to search? Do you know some of the terms like browser, cookies, cache, search engines are? In this class we will cover all of the basics to help you find what you are looking for while doing it safely.

Level— Beginner User
Class Cost— \$5
Day— Tues.
Dates— Nov. 2th @ 1pm-3pm
OR
Day— Thur.
Date— Nov. 4th @ 6pm-8pm

Maximum Per Class is only 12. Please sign up early to ensure enrollment.

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Franklin, WI 53132-9601
(414)425-8214

Securing Your Computer

It is you verses them; Malware & Viruses. You may think you are protected, but sadly most of you are not. In this class we talk about how to make sure you are secure, what programs you can use and some helpful tips to keep you safe.

Level— Beginner/ Advanced
Cost— \$5
Day— Wed.
Dates— Dec. 1st @ 1pm—3pm
OR
Days— Thurs.
Dates— Dec. 2nd @ 6pm—8pm

CD/DVD Burning

Learn how to make CD's/ DVD's in this one-day hands on class. You will receive detailed instructions on how to burn: data, pictures and music in this 2 hour class.

Level— Beginner
Class Cost— \$5
Date— Dec. 13th @ 1pm—3pm
OR
Date— Dec. 14th @ 6pm—8pm

Windows Movie Maker

Windows 7

Want to turn those ordinary pictures into a DVD slideshow? In this two day hands-on class I will show you how to do that. The best part is; The program is FREE and easy to use!

Level— Beginner User
Cost— \$10
Days— Mon. & Wed.
Dates— Dec. 6 & 8th @ 1pm—3pm
OR
Days— Tues. & Thurs.
Dates— Dec. 7 & 9th @ 6pm—8pm

Maximum Per Class is only 12. Please sign up early to ensure enrollment.

Classes are Sponsored By:

Friends of the Franklin Public Library

Interested in joining or finding out more?
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(414)425-8214

Microsoft Word 2007

Using Windows 7

Learn how to make letters, cut, copy & paste commands and much, much more in this 2 day, hands on class. Detailed handouts are provided.

Level— Beginner
Cost— \$10
Days— Mon. & Wed.
Dates— Jan. 17 & 19th @ 6pm—8pm
OR
Days— Tues. & Thurs.
Dates— Jan. 18 & 20th @ 1pm—3pm

Microsoft Publisher 2007

Using Windows 7

Time to learn how to make newsletters, advertisements, brochures and more in this two day hands on class. Detailed Handouts will be provided.

Level— Beginner
Cost— \$10
Days— Mon. & Wed.
Dates— Jan. 24 & 26th @ 6pm—8pm
OR
Days— Tues. & Thurs.
Dates— Jan. 25 & 27th @ 1pm—3pm

Microsoft Excel 2007

Using Windows 7

Time to learn how to make spreadsheets for your roster, address book, balance your check book and more. This is a four day hands-on class with detailed handouts to help you through the learning process.

Level— Beginner
Cost— \$20
Days— Mon. & Wed.
Dates— Jan. 3, 5, 10 & 12th @ 6pm—8pm
OR
Days— Tues. & Thurs.
Dates— Jan. 4, 6, 11 & 13th @ 1pm—3pm

Classes are Sponsored By:

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Interested in joining or finding out more?
Call or stop by the Franklin Public Library today.

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www.thecomputerguy-joe.com

Maximum Per Class is only 12. Please sign up early to ensure enrollment.

Computer News

Microsoft News

Microsoft plans to again sell a "family pack" of Windows 7 that includes three copies of the Home Premium edition of the operating system.

Microsoft offered such a bundle when Windows 7 launched, but billed it as a limited-time offer. In less than two months, supplies had largely run out. The Windows 7 Family pack will go back on sale on Oct. 3 for a suggested price of \$149.99. As before, the licenses are upgrade copies, meaning each computer already needs to be properly licensed for Windows XP or Windows Vista.

Once again, Microsoft is choosing to sell only a limited number of family packs.



Don't delay as supplies may be limited.

Forwarding an Email Alert

I have received numerous forwards alerting me to life's disasters if I don't forward an email or I will receive financial gain if I forward an email or I have a lost relative who is in need of hiding money in my account. I am sure you have too and some of them seem very believable to the untrained eye.

But before you send out that next email, do some research. A good site that I can faithfully recommend is at:

www.snopes.com

At this website you can search using keywords in the email to find out if it is true or false and when it started. Some of these email hoaxes have been around for years and years.



Is FREE Software Really FREE?

Yes it can be. However, you do have to do some research BEFORE downloading the software as there is quite a bit out there that is infested with malware that can destroy your computer. Other drawbacks of FREE software can be the limitations software vendors put on the FREE software. This is a common tactic to get you to use the program, enjoy it, then pay for the upgrade which will unlock all sorts of goodies for you to enjoy.

If you want to know more about FREE software, I do off the Class of FREE which is coming up in October and will be offered again in the future.

Computer News

Another Reason to go to GMAIL

IDG News Service - A technical problem kept an undetermined number of Windows Live Hotmail users locked out of their e-mail accounts for hours. The problem, which started at around 3:30 a.m. Eastern Time, has affected "a small amount of customers," a spokeswoman for Microsoft said via e-mail. She declined to be more specific about the number of people affected.

"We are continuing to investigate the issue, but can confirm that the majority of customers that were affected are now able to access their Hotmail accounts," she wrote. The outage apparently was large enough to warrant the posting of a prominent note at the top of the Windows Live Solution Center stating that Hotmail is experiencing login issues. The message remains on the page Friday morning. Hotmail has about 355 million active accounts worldwide, the spokeswoman said, citing figures from comScore. Last week, a network problem at a Microsoft data center affected access to the company's Business Productivity Online Suite (BPOS) and to other hosted software products for enterprises.

Computer Term of the Month

Defragmentation



In the context of administering computer systems, **defragmentation** is a process that reduces the amount of fragmentation in file systems. It does this by physically organizing the contents of the disk to store the pieces of each file close together and contiguously. It also attempts to create larger regions of free space using *compaction* to impede the return of fragmentation. Some defragmenters also try to keep smaller files within a single directory together, as they are often accessed in sequence. The movement of the hard drive's read/write heads over different areas of the disk when accessing fragmented files is slower, compared to accessing a non fragmented file in sequence, without moving the read/write heads.

Fragmentation occurs when the operating system cannot or will not allocate enough contiguous space to store a complete file as a unit, but instead puts parts of it in gaps between other files (usually those gaps exist because they formerly held a file that the operating system has subsequently deleted or because the operating system allocated excess space for the file in the first place). Larger files and greater numbers of files also contribute to fragmentation and consequent performance loss. Defragmentation attempts to alleviate these problems.

You still need to run disk defragmenter in Microsoft Windows XP, however the process has become automatic in both Windows Vista and Windows 7.



Need help purchasing your next computer or laptop? I can help educate you on what the basics are and help find the best machine for you at the price range you are looking for. I can also help you take down the old one, recycle it for you, transfer your data and help set up the new machine. Call today to set up your appointment.

FREE Software Spotlight



From time to time you may have the need to create a PDF document. Adobe Acrobat Reader to read PDF's are free however, to make them is quite expensive until now. Primo PDF will help you create PDF's for FREE.

PrimoPDF converts just about any file type to a PDF, using the source program the file was created with and its print command. Two new changes make the program easier to use and more useful. The interface redesign is definitely easier to navigate, and users can now choose to e-mail the PDF instantly after its creation.

The conversion process from whatever document is on your screen to PDF is quick and efficient. Other features include secure formatting that allows the user to wrap the PDF in 40-bit or 128-bit encryption, PDF merging, and password protection. The user also can restrict editing of the new PDF, preventing comments and other changes from being made.

For all the handouts that are provided on my website and/or on CD, PrimoPDF is the answer.

Another great program that was mentioned in this magazine (on page 6) is called **Malwarebytes**. But don't take my word for it— (cNet review listed below from www.download.com)

Malwarebytes Anti-Malware is a surprisingly effective freeware antimalware tool. It's a relatively speedy malware remover, with the quick scan taking about 8 minutes even with other high-resource programs running. The heuristics engine proved on multiple computers during empirical testing that it was capable of determining the difference between false positives and dangerous apps.



The app has some nice features rolled in, too. It supports multiple drive scanning including networked drives, context menu options including a scan-on-demand for individual files, and the FileAssassin option under the More Tools section for removing locked files. The interface is simple, but pleasant-looking and well-organized. Tabs live just below the oversized logo, with few options per tab to keep down the clutter. The installation process was fast enough, but interestingly offered up the well-kept changelog and an instant definition file update.

Do note that the real-time protection is restricted to the paid version, as is the scheduler for updates and scans. Overall, though, Malwarebytes Anti-Malware is a responsive malware remover that does what it should with a minimum of fuss.

Small Business Spotlight



Over 30 years combined experience offering Custom Decorated Apparel, Promotional Products or Premiums and Incentives.

simplifying COMPUTERS

SOLUTIONS FOR YOU AND YOUR FAMILY



SERVICES AVAILABLE

GENERAL IN-HOME SERVICE

- No more lugging around your computer equipment, waiting 2 weeks or paying high prices. I will come out to you at your convenience and fix it that day/night.

SYSTEM CHECKS

- Is your system running the way it should be? Are you protected? Are your pictures and music being backed up? If you are unsure—give me a call. I can help.

CLASSES

- The Computer Guy now offers classes day and night at the Franklin Public Library or in the comfort of your own home.



SOLUTIONS FOR YOUR FAMILY

If you are having computer problems; (software or hardware) don't wait until it is too late. Call The Computer Guy today! Now serving Milwaukee, Waukesha & Racine Counties with great in-home service at a price you cannot afford to pass up.

- General Support
- Diagnosis/ Troubleshooting
- Slow PC/ Laptop
- Problem with Printers
- Software issues
- Hardware issues
- Virus/ Spyware
- Backup
- Networking
- New Setup
- Helping Make a Purchase
- Any Computer Problem!

Name Of Company	Per Hour	Trip Charge
Best Buy—Geek Squad	\$299	NA
DK Computer Systems	\$45	\$25
The Computer Guy	\$30	FREE

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TIME TO POWER UP WITH A

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